

The Family Resource Center's Parents as Teachers (PAT) program again surveyed the families involved in the program last winter, utilizing the PAT Annual Satisfaction Survey.

THE SURVEYS ASKED A VARIETY OF QUESTIONS TO LEARN HOW PARTICIPANTS FELT ABOUT THE PAT PROGRAM. QUESTIONS WERE AIMED AT LEARNING IF PARTICIPANTS FELT THEIR OPINIONS WERE VALUED, THEY WERE SUPPORTED IN THEIR PARENTING, IN HELPING THEIR CHILD DEVELOP, HELPED TO CONNECT TO THEIR COMMUNITY, AND SUPPORTED IN THEIR OVERALL WELL-BEING.

- Of those that participated, 96% generally either strongly agreed or agreed positively with questions that were asked.
- 100% of participants said they were satisfied with the program and would recommend it to a friend.

PARCIPANTS WERE GIVEN SPACE TO PROVIDE A VARIETY OF TEXTUAL RESPONSES, WHICH WERE GENERALLY POSITIVE, BUT THREE AREAS STOOD OUT AS CONSTRUCTIVE SUGGESTIONS. STAFF REVIEWED THESE AND THE FOLLOWING ENHANCEMENTS ARE PLANNED:

- Enhance community outreach and marketing efforts to raise awareness about the Family Resource Center (FRC) and promote its availability as a valuable resource for county residents.
- Consider implementing a more comprehensive survey to better understand the interests and needs of PAT participants, with a focus on gauging their interest in remaining in the program until their child reaches school age.
- Develop an annual reflection checklist for parent educators to use in collaboration with families, ensuring regular review and discussion of the services provided through the program.

STAFF EXPRESSED SATISFACTION WITH THE RESULTS AND HAVE PLANS TO CONTINUE DELIVERING SERVICES TO FAMILIES THAT WILL HELP THE AGENCY WITH THEIR OVERALL MISSION OF "PROVIDING FAMILIES AND INDIVIDUALS OF SHEBOYGAN COUNTY WITH EDUCATIONAL PROGRAMMING AND RESOURCES TO SUPPORT A CONNECTED AND THRIVING COMMUNITY."

