

# The Family Resource Center's Parents as Teachers (PAT) program again surveyed the families involved in the program last winter, utilizing the PAT Annual Satisfaction Survey.

THE SURVEYS ASKED A VARIETY OF QUESTIONS TO LEARN HOW PARTICIPANTS FELT ABOUT THE PAT PROGRAM. QUESTIONS WERE AIMED AT LEARNING IF PARTICIPANTS FELT THEIR OPINIONS WERE VALUED, THEY WERE SUPPORTED IN THEIR PARENTING, IN HELPING THEIR CHILD DEVELOP, HELPED TO CONNECT TO THEIR COMMUNITY, AND SUPPORTED IN THEIR OVERALL WELL-BEING.

OF THOSE THAT PARTICIPATED, OVER 80% GENERALLY EITHER STRONGLY AGREED OR AGREED POSITIVELY WITH QUESTIONS THAT WERE ASKED AND 97% PARTICIPANTS SAID THEY WERE SATISFIED WITH THE PROGRAM AND WOULD RECOMMEND IT TO A FRIEND.

PARCIPANTS WERE GIVEN SPACE TO PROVIDE A VARIETY OF TEXTUAL RESPONSES, WHICH WERE GENERALLY POSITIVE. BUT TWO AREAS STOOD OUT AS CONSTRUCTIVE SUGGESTIONS. STAFF REVIEWED THESE AND THE FOLLOWING ENHANCEMENTS ARE PLANNED:

- TO BETTER HELP PARENTS FIND WAY TO CONNECT WITH OTHER FAMILIES, STAFF WILL CONSIDER & EMBRACE USING THE NEW PAT APP OVER THE NEXT PROGRAM YEAR TO ENGAGE FAMILIES BY SHARING UPCOMING EVENTS VIA THIS MODALITY.
- TO BETTER PUBLICIZE THE PAT PROGRAM AND LET THE COMMUNITY KNOW WHO WE ARE, OUR COMMUNITY OUTREACH COORDINATOR WILL PROVIDE FRC BROCHURES TO COMMUNITY AGENCIES.

STAFF EXPRESSED SATISFACTION WITH THE RESULTS AND HAVE PLANS TO CONTINUE DELIVERING SERVICES TO FAMILIES THAT WILL HELP THE AGENCY WITH THEIR OVERALL MISSION OF "PROVIDING FAMILIES AND INDIVIDUALS OF SHEBOYGAN COUNTY WITH EDUCATIONAL PROGRAMMING AND RESOURCES TO SUPPORT A CONNECTED AND THRIVING COMMUNITY."

